

USB Cameras cause Windows XP to restart while installing Composite Drivers on USB 2.0 Motherboard

Keywords / Key Phrases: creative usb webcam, windows xp, restart, installing composite drivers, blue screen

If your system restarts or gives a **blue screen** after installing drivers for Creative USB cameras in a **Windows XP** system with **USB 2.0** ports, we recommend you do the following:

Download and install the Microsoft Windows XP updates. The latest Windows XP updates are distributed in Service Packs. For more information on how to download install the latest Windows XP Service Packs, please refer to Microsoft article [Q322389](#) "How to obtain the latest Windows XP service pack".

Note: Most users choose the Express installation to update their personal computers. The download size varies, depending on how recently you have used the Windows Update online service. The typical 30-megabyte download will take approximately 90 minutes with a dial-up connection and a 56k modem, or 3-5 minutes with a broadband Internet connection.

Further Suggestions

SID 2490 [USB General Information and Troubleshooting](#)

SID 2544 [Cameras - Essential Troubleshooting Procedures](#)

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